



YDR Chartered Loss Adjusters
ENGINEERS & SURVEYORS

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YDR Launches New Claims Management System - Actionstep

YDR Chartered Loss Adjusters is pleased to announce that we have transitioned our business data base to the Actionstep software platform.



YDR continues to focus on improving our systems and processes to provide a better customer service experience. We have conducted an extensive search for a new client management system. Desired aspects of a new system included Client Portal, Document Automation and Management, On-Site Access, Reporting, Time Tracking and Data Security. Actionstep delivers on all these requirements and more. For more detailed information about Actionstep please see the following link:
<https://www.actionstep.com/au/features/>.

YDR takes pride in our ability to handle complex and complicated claims. Actionstep will allow us to better focus on the specifics of every claim and create better results. We are confident in our core expertise in loss adjusting across Property, Business Interruption, Construction and Liability. We also have significant knowledge and ability in assessing Marine, Rail, Transport, Mining, Machinery, Viticulture and Strata claims. For more information about all our available speciality lines please see <http://www.ydr.net.au/services/>

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